

Worry Free Managed Video Program



Program Includes:

- ✓ Laminated remote guide with toll free support numbers for equipment and circuit provider
- ✓ On-Line tech support for the entire term of the contract
- ✓ Trouble Ticket service to your circuit provider - *(We call your provider to open a trouble ticket)*
- ✓ Training – *(On-going as needed throughout the entire term of the contract)*
- ✓ Call configuration support
- ✓ Firmware upgrade management for the entire term of the contract - *(We upgrade your system remotely every 3 months or when upgrades are available)*
- ✓ (3) year advanced replacement – *(If the system fails it's replaced within three business days)*
- ✓ (3) year warranty – *(Includes parts, labor and shipping)*
- ✓ Phonebook speed dialing directory video number entry - *(Send us frequently called video numbers and we enter them into the system with the identified names)*
- ✓ Managed Video – *(Connected router checked every 60 seconds 24/7)*
 - *Field Techs automatically notified of problems via email & text message*
 - *Uptime and downtime tracking and reporting with date / time stamp*
 - *Connection problems solved before you know you have one*

(\$99.00 per month per unit with one time set up fee)

[Click here to email inquiry](#)

[Call 330-677-5566 for an appointment and click here for a fact-to-face meeting on video](#)